

## **JOB DESCRIPTION**

**POSITION: Dishwasher**

**POSTING DATE: 09/02/2017**

**WAGE: \$10.00 per hour**

**Table of Equivalencies: Does Not Apply**

**CLOSING DATE: Until Filled**

**Reports directly to: Sous Chef**

**Location: Resort Division**

**Every employee of North Star Mohican Casino Resort is expected to greet and service our customers in a friendly, respectful manner and create a warm, fun atmosphere so that our customers feel welcome and enjoy visiting our establishment. North Star Mohican Casino Resort strives to provide a positive team environment where everyone contributes.**

### **STANDARD QUALIFICATIONS:**

All employees of North Star Mohican Casino Resort must meet the following qualifications:

1. Must submit to court records search/background review.
2. Must maintain an acceptable departmental attendance record.
3. Must submit to and pass a pre-employment drug screening and health screening.
4. Must be able to work weekends, nights and holidays.
5. Must be at least 18 years of age.

### **STANDARD DUTIES:**

1. Must attend all training provided by the North Star Mohican Casino Resort.
2. Must adhere to all established rules, regulations, procedures, and policies of North Star Mohican Resort Casino and the Food & Beverage Department.
3. Must participate in employee random drug testing program.
4. Must be able to work with a variety of people with diverse personalities.
5. Must attend all meetings, as assigned.
6. Must wear the approved departmental uniform.
7. Must be reliable and prompt when reporting to work.
8. Must maintain compliance with all workplace policies, procedures, ordinances, laws and other communicated expectations, including but not limited to: Employment Manual, gaming Ordinance, State Gaming Compact, Minimum Internal Controls, Department Procedures, memos and other communication from supervisory or regulatory personnel.
9. All other assigned duties.

### **EDUCATIONAL REQUIREMENTS:**

1. High School Diploma or GED is preferred. High School Diploma or GED is required if you are 19 years old and under.

**QUALIFICATIONS:**

1. North Star Mohican Casino Resort is looking for a courteous and friendly individual.
2. Must possess good communication skills and possess ability to speak effectively and interact well with the customers and employees.
3. Previous customer service experience is preferred.
4. Strive to work independently, with minimal supervision.
5. Maintain a positive attitude towards each guest and fellow employee; and participate in a strong team effort.
6. Must have ability to remain calm and professional in a fast paced environment.

**PHYSICAL REQUIREMENTS/WORK ENVIRONMENT**

1. Must possess the ability to be mobile 100% of the shift; which includes prolonged periods of being on your feet.
2. Required to frequently stand, walk, talk and hear. Also required to use hands/fingers to handle or feel objects, tools or controls; climb or balance; and stoop, kneel, crouch, or crawl; reach with hands and arms; along with the ability to lift and/or move up to fifty (50) pounds on a frequent basis.
3. Must be able to work in an area that is both unusually hot and cold; with a moderate to higher than normal noise level.
4. Work environment is NOT smoke, noise, or dust free.

**DUTIES:**

1. Greet guests positively, treating each person as an individual and in a professional manner. Provide prompt, efficient, and courteous service to guests.
2. Empty garbage cans as needed and transport to designated areas.
3. Wash pots, pans, stock dishes, silverware and glassware and ensure all areas are stocked with clean, dry, and sanitized dishware.
4. Scrape, rack, wash, and unload dishware from dishwasher in an efficient manner.
5. Maintain a safe and clean environment for guests and fellow associates.
6. Keep work areas neat, clean, sanitized, and stocked of needed equipment and cleaning supplies.
7. Report any guest complaints or concerns to immediate supervisor for resolution.
8. Understand the goals and vision of the organization and demonstrate commitment to those goals in terms of individual and team performance.
9. Perform as a team member and assist fellow associates to ensure a smooth operation.
10. Prioritize and handle multiple tasks simultaneously.
11. Complete other duties as assigned.

**THE STOCKBRIDGE-MUNSEE COMMUNITY OPERATES AS AN EQUAL OPPORTUNITY EMPLOYER  
EXCEPT INDIAN PREFERENCE IS GIVEN IN ACCORDANCE WITH THE  
TRIBAL EMPLOYMENT PREFERENCE ORDINANCE**