

## **Mohican LP Gas Company**

PO Box 70, Bowler, WI 54416 Phone: 715-793-4832 • FAX: 715-793-4853

# **Customer's Notification Responsibilities**

(It's a New Law For Propane Safety)

Changes in the law now impose notification requirements upon <u>you</u> relating to your propane gas system. These changes put a greater emphasis on detecting propane gas leaks to prevent serious accidents that could affect the safety of you and others.

The purpose of this information is to outline you notification obligations as the owner, lessee, or user of a propane gas system. For your safety and the safety of others, it is essential that you satisfy your notification requirements under this law. Failure to comply with your legal obligations could subject you to penalties and other liability.

As the owner, lessee, or user of a propane gas system – which consists of one or more containers or tanks have a total water capacity of at least 100 gallons and includes all associated piping and components up to a point of connection for devices (stove, furnace, water heater, etc.) that uses propane - you must notify Mohican LP Gas Company (715-793-4832) of interruptions of service to your propane gas system.

#### The Law states:

- 1. A person who owns, leases, or uses a propane gas system and who is a customer of a retail supplier shall notify the retail supplier of propane gas for the propane gas system of any interruption in operation of the propane gas system due to the replacement, modification, repair, or servicing of the propane gas system by any person other than the retail supplier. The customer shall provide 7 days in advance of the interruption in the operation of the propane gas system, except as provided in subd.2.
- 2. If the interruption of a propane gas system subject to subd.1 is due to emergency repair or servicing, the customer shall provide the notice to the retailer as soon as possible and no later than 24 hours after the repair or servicing is completed.

### What is "Interruption of Service?"

"Interruption of Service" occurs when you replace, modify, repair, or service your propane gas system and includes, but is not limited to, any scheduled or routing maintenance, upgrades to your system, or expansion or reduction in the size of your system. An interruption of service may also occur when your system is unexpectedly damaged or requires unforeseen repair or modification necessitating immediate repair or replacement. By law, propane gas systems must be checked for leaks by a qualified person if there is an "interruption of service."

## **Examples of "Interruption of Service."**

- ✓ <u>Planned interruptions:</u> repairs, replacement, addition to, removal of, or service to propane gas piping or pipe fittings such as pressure regulators, stoves, furnace or hot water heater.
- ✓ <u>Emergency Repair</u>: replacement of servicing of propane gas piping or fittings, pressure regulators or replacement of propane appliances.
- ✓ Running out of gas for any reason.
- ✓ <u>Change in Occupancy</u>: Rental Property or home dwellings.