

Dear Family and Friends,

Now that the Tribe's Isolation Order has ended, we want to let you know that nothing has changed at the Ella Besaw Center. The Tribal Resolution (#44-20) declaring the tribal statement of emergency and limitations that it established remain in place. The Wisconsin Department of Health (DHS) and Center for Disease Control (CDC) recommendations and guidelines for long term care facilities also have not changed. We continue to follow these requirements as best practices to protect our residents. This means the following:

- *We will not allow visitors in, or residents to leave, unless it is medically necessary.*
- *No communal dining or group activities.*
- *All employees will be screened at the door for fever and signs and symptoms of COVID-19 and wear a mask during their shift.*
- *Any employee exhibiting signs of illness will not be allowed to work until meeting the specific requirements to return.*

Any resident who exhibits sign or symptoms of COVID 19 will be isolated in their room until a medical provider can be consulted to provide instructions. These practices are consistent with the recommendations of the Wisconsin Department of Health.

We continue to have several means for you to be able to reach out to your loved one. We receive mail five days a week and have a phone line dedicated for resident use. We can also assist with "window visits" and/or video chatting. Please continue to reach out to your loved one any way that you can during this time.

We will update the main phone number, (715)793-4537, when there are any changes in visitation, you may also call the number and speak to staff at any time if you have questions or would like to set up an alternative way to visit with your loved one. If, at any time, you would like to remove your loved one from the facility during this pandemic, you may do so, and the resident's room will be held.

As always, we are dedicated to preserving and improving the health, safety and well-being of the residents of the Ella Besaw Center. Your patience and understanding is greatly appreciated. For more information you can go to www.dhs.wisconsin.gov/covid-19/ltc.htm .